

win.

*family-building &
family-wellbeing*

THE
TEXAS A&M
UNIVERSITY
SYSTEM



what you get with

win.

fertility benefits

what you get with WIN

We are proud to support Texas A&M University System members throughout their fertility journey. With WIN's benefits, employees have access to many different paths to parenthood. WIN will guide employees through the process from start-to-finish and help ensure the best possible outcomes

getting started

Scan to download WINFertility App
(USE CODE: TAMUS23)

Visit managed.winfertility.com/tamus

Call 866-898-1458

8:00 am - 8:00 pm CST | M - F



WIN has deep roots in supporting families. WIN began in 1997 with a goal of reducing and eliminating health disparities in access to reproductive care while providing the best in class clinical, emotional and technologically advanced care. Today WIN is the nation's leading fertility and family-support company, providing members with the highest quality care and guidance each step of the way, no matter what their journey entails

25

years in
fertility

8M

covered
members

500K

families
helped

only at WIN: concierge care

nurse care advocates

WIN's Nurse Care Advocates are fertility experts equipped with the experience and knowledge to make the complex simple to understand, all while adhering to cutting edge clinical protocols to best guide and support members. With WIN's Nurse Care Advocates, you'll get:

24/7 support

Including education, guidance, and emotional support to help you on your journey

Assistance selecting an in-network provider

Based on your individual treatment needs, goals, and preferences

Expertise in understanding complex information

Such as common causes, testing and treatment options, as well as medication guidance



fertility coverage

who is eligible

Employees, their covered spouses, and dependent children who have been enrolled in the A&M Care Plan or the J Plan for 12 consecutive months are eligible.

Employees and eligible dependents MUST contact WIN prior to treatment to access fertility benefits.

what you get

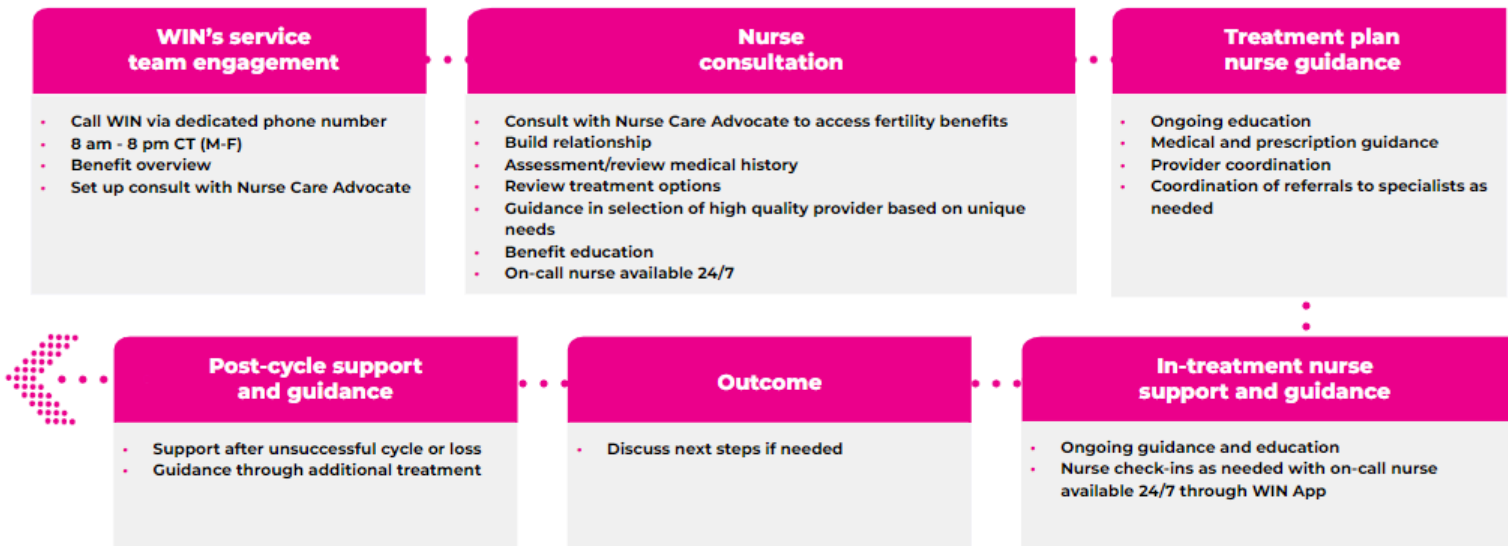
2 cycle lifetime maximum benefit toward fertility treatment

Medications covered when tied to associated medical treatment

Plus: Coverage for elective egg and sperm freezing, including one year of storage, as part of the 2 cycle maximum

how it works

Call **866-898-1458** to speak with a WIN Nurse Care Advocate and get started on your journey



FAQ

Q: When was the WIN benefit added?

A. September 1, 2023.

Q: Who is eligible for the WIN benefit?

A: Employees, spouses, and dependent children who are enrolled in the A&M Care Plan or J Plan will have access to the WIN benefit. The person receiving treatment must be enrolled in the eligible plan for 12 consecutive months in order to be eligible for the benefit. **Employees and eligible dependents MUST contact WIN prior to treatment to access fertility benefits.**

Q: How do I get started with the WIN benefit?

A: **You must contact WIN prior to treatment to access your benefit.** Our team is here to offer personalized support and help you start your journey. Get started by calling the dedicated phone number 866-898-1458 between the hours of 8 am – 8 pm CT.

Q: What other options are there to contact WIN?

A: You can visit your member webpage at managed.winfertility.com/tamus or download the WINApp and register with employer code TAMUS23 to access your personal account.

Q: What is included in a cycle?

A: WIN defines a cycle as medication stimulation with fertility injectable medications, egg retrieval, fertilization of the eggs with embryo culture, and ending with embryo transfer. The transfer could either be a fresh transfer which occurs 5 to 6 days following egg retrieval or a frozen embryo transfer which could occur 6 to 8 weeks later with consideration to always transfer a single embryo to support singleton pregnancy, decreasing the incidence of high order multiple births.

All medically necessary testing and procedures, following ASRM guidelines, are included in the definition of a 'cycle'. All subsequent frozen embryo transfers resulting from the same egg retrieval fall under the same cycle, promoting single embryo transfers when members are not afraid of exhausting their cycles. IUI cycles do not count against the cycle benefit.

Q: What is the benefit of using the WINApp?

A: The WINApp allows you to conveniently schedule consults with your Nurse Care Advocate, connect via phone or video chat, and receive urgent clinical support 24/7 with our 1-click nurse call feature. You must be enrolled in the eligible plan for 12 consecutive months to utilize the in-app options.

Q: Can my WIN Nurse Care Advocate help me find an in-network provider?

A: Yes, you can get in touch with your Nurse Care Advocate through the WINApp or by calling 866-898-1458.

Q: Can I use an out of network provider?

A: No, your benefit is through BCBSTX and you must use an in-network provider. You can call WIN at the dedicated number 866-898-1458.

Q: Are all Embryology Labs and Surgery centers considered IN-Network if my Provider is IN-Network?

A: It is possible that the Embryology Lab and/or Surgery Center the IN-Network Provider uses may not be IN-Network, even if they are located in the Provider's office. If you are seeing an in-network provider and referred to an out of network fertility lab or an out of network surgery center, you would be covered at the in-network benefit level of 80% of allowable charges. PLEASE NOTE - non-contracted providers are able to balance bill for amounts exceeding the allowable charge and you would be responsible for this amount. This is always an important question to ask and your Nurse Care Advocate will be able to assist you.

Q: Do I need medical prior authorization from WIN for treatment?

A: No, you do not need medical prior authorization from WIN for treatment. However, you do need to contact WIN prior to treatment to access your fertility benefits.

Q: Does my benefit cover medications?

A: Yes, you can contact the dedicated number 866-898-1458 to learn more about your medication coverage.

Q: Do I need prior authorization for prescriptions?

A: Yes, your provider will submit the request for prescription prior authorization to WIN. You can monitor the status of your authorization on the WIN Mobile App.

Q: Can the WIN Nurse Care Advocate help me navigate my own specific journey?

A: Yes, your Nurse Care Advocate is there to help you understand common causes of fertility challenges, testing and treatment options, as well as medication guidance.